



Date.....

Mr/Mrs/Ms/Dr.....

Dear valued customer

**REF: APPLICATION FOR MEMBERSHIP**

We acknowledge receipt of your application for membership with the society and it is receiving attention.

You shall be furnished with your membership number by sms through your provided contacts and email upon your first subscription .You shall be issued with membership card and policy document which contains all policy details, terms and condition.

Kindly ensure your subscriptions are up to date in advance to avoid lapsing of your policy and to enable you to claim services when the need arises. In order for you to fully benefit from our newly introduced services kindly notify us of any changes regarding your contact numbers, employment details physical address, banking details and pay dates for debit order arrangements. For your convenience, subscriptions are paid through bank debit orders, SSB, TY30 and cash at your nearest branch. You may pay using our Ecocash biller code number **48623** by selecting “**pay biller option.**”Alternatively use our **POSB** causeway branch account number **10057000041**.Kindly indicate name of member when depositing or make use of your registered line. Other payment methods are available upon request.

All receipts shall be acknowledged trough Golden Knot sms within 48 hours. Direct all enquires to our Head Office Customer Service Department on the following cell numbers

**0776905912/13/0776905903/08644089720** or contact our nearest branch on the landlines or cell numbers or whatsapp provided below.

Bulawayo: 09-889830/889834	Chinhoyi: 067-28885/6	Bindura: 0271-6112
Chipinge: 0227-2042442	Chiredzi: 0231-2312338	Marondera: 0279-24184/5
Gokwe: 059-2319	Gweru: 054-220387/9	Mutare: 020-61097/65300
Kwekwe: 055-25413/4	Masvingo: 039-261316/266239	Zvishavane: 0784 335 161

Thank you for showing interest in our services.

Yours Faithfully

P Matema (Mrs)- Head Customer Services

0783396712